

PARENT INFORMATION GUIDE

Please familiarise yourself with the following information before arriving to camp on your child's first day. If you have any questions, please get in touch!



www.kamparoo.co.uk

hector@kamparoo.co.uk



WHAT TO BRING

Water bottle

Packed lunch and snacks for two breaks

Comfortable clothing including appropriate footwear for an active day

Change of clothes for water activities (Summer only)

Sun cream and cap

A change of clothes, shoes and towel

WHAT TO LEAVE AT HOME!

NO NUT POLICY - Please do not bring any products to camp which contain nuts.

PERSONAL ITEMS - We cannot accept responsibility for the loss or damage of personal items.

MOBILE PHONES - Please do not send your child to camp with their mobile phone. These are not allowed to be used on camp.

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REGISTRATION

Drop off is between 8.15-9.15am. Please allow time to register on your first day.

We will have stored your information from booking electronically to ensure a smooth registration process. Your child will receive a warm welcome, a sticker and their group name for the day.

Your child will be signed into camp and any further information such as allergies, specific needs and dietary requirements can be discussed at this time

Further forms may need to be completed e.g. if medication is to be administered on camp.



COLLECTION



Collection is between 3.45-4.15pm (extended hours available)

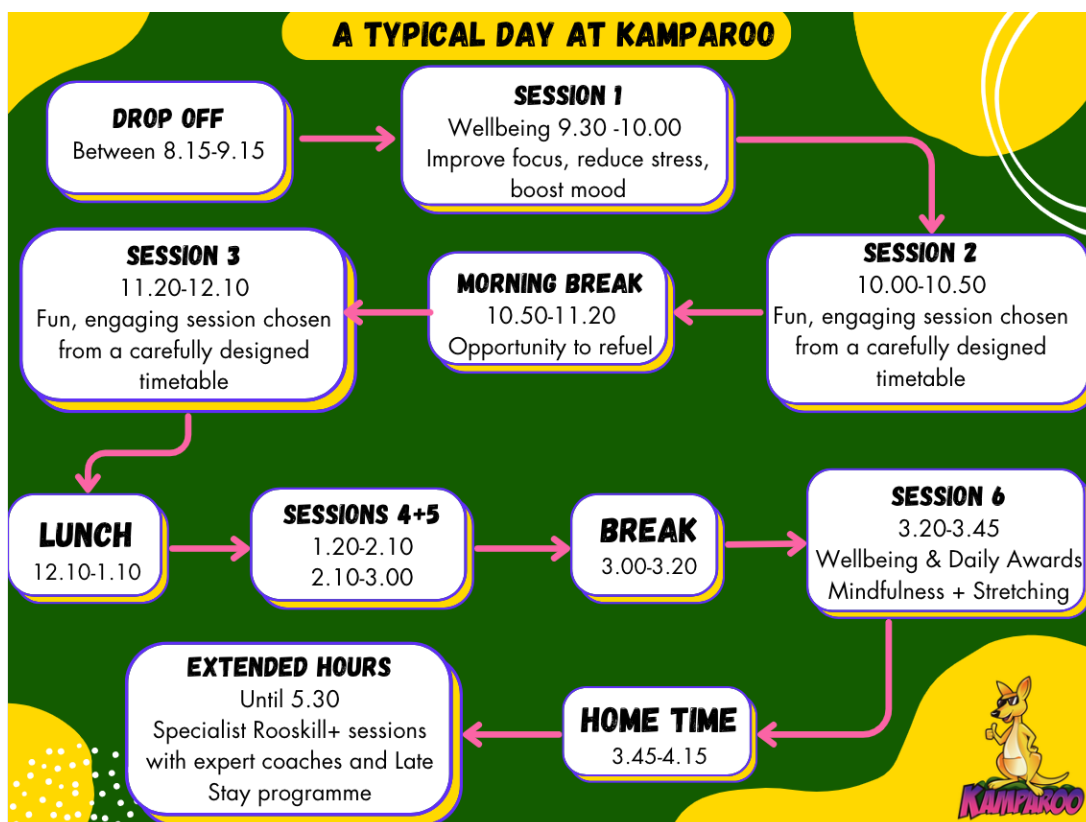
ROOSKILLS+ collection is also at 5.30pm.

At collection, please show your booking confirmation or a form of ID. If someone else is collecting, please ensure they have been listed as authorised to collect during booking.

Please inform camp if you are going to be late for collection so that necessary arrangements can be made.

ILLNESS

If your child is not well, please let us know via phone/email. Do not send them to camp to avoid spreading infection



MEDICATION

If your child requires medication whilst at camp or suffers from Anaphylaxis or Epilepsy there will be a short form to fill in at registration on their first day. Alternatively this can be filled in ahead of time by sending an email in advance to hector@kamparoo.co.uk

ACCIDENTS

Bumps, bruises and accidents are a part of a child's daily life. We will inform you of these via email or text message. In the unlikely event that something more serious occurs on camp, this will result in a phone call and an accident/incident form upon collection.

DROP OFF AND COLLECTION BOARD

If for any reason at the beginning or end of the day we need to talk to you, your child's name will be on this board. Please approach a member of staff if this is the case.



CHILD GROUPS

If your child is the same age/school year as their friend(s) it is most likely they will automatically be placed in the same group. Due to the amount of children on camp each week the group name may change but your child will not be moved between age groups. In the event that you would like your child to be moved to be with a friend this is possible if age appropriate. Some activities do however have a minimum age requirement.

LOST PROPERTY

Please name any clothing/items which come to camp so that they can be easily identified. All lost property will be collected daily and displayed in the registration area. Please check this regularly.

Following camp, remaining lost property will be taken to a local charity shop.

PARENT FEEDBACK

At Kamparoo we are always trying to improve our services, offering and processes. We welcome feedback about camp of whatever kind, please do speak to the staff at camp or email hector@kamparoo.co.uk

MEET THE FOUNDERS

Our Story



In 2014 we were brought together whilst both working for one of the UK's largest children's activity companies and married in 2021. Our joint love of sport, health, creativity and helping others has shaped the inspiration behind reimagining holiday childcare.

The name 'Kamparoo' was born during a trip to Australia where their commitment to healthy, active lifestyles and wellbeing helped inspire our vision. Whilst we couldn't bring their climate home, the values remained.

Our diverse and complimentary skillsets help shape the superior experience that children and parents can come to expect.

Hector has spent 20 years working in childcare, and 15 teaching in schools educating the next generation in a commitment to providing the best possible experiences to children. In 2006 he began his teaching journey in Adelaide, Australia and most recently was Director of Sport and the Co-curriculum in a leading UK Independent School.

Liz has over 10 years' experience in Senior HR Management. This gives her a unique understanding to recognise how all parents face different challenges when it comes to childcare. She is passionate about ensuring that top talent remains available to organisations, allowing parents to thrive in their own careers, knowing that their child is in expert hands.

